

## Members

### **Mr. Ragulan Rahunathan, MBA, FCIP, CRM (Chair)**

Senior Director, Corporate Claims Product (Auto Fund)  
Corporate Claims  
SGI CANADA  
2260 11<sup>th</sup> Avenue  
Regina, SK S4P 0J9

### **Ms. Lisa Garofano (Deputy Chair)**

Senior Casualty Best Practices Advisor & LAT Coordinator  
Desjardins General Insurance Group  
3 Robert Speck Parkway  
Mississauga, ON L4Z 3Z9

### **Mr. Doug Peacock, BPE**

Senior Leader, Healthcare Services  
Aviva Canada  
10 Aviva Way  
Markham, ON L6G 0G1

### **Mr. Colin Lanktree**

Claims Manager – Specialty Lines  
Intact Financial Corporation  
2 Prologis Boulevard  
Mississauga, ON L5W 1N3

### **Ms. Anna Seagrove, CIP, CRM**

Manager - Technical Claims,  
National Bodily Injury  
Allstate Insurance Company of Canada  
3389 Steeles Avenue East  
North York, ON M2H 3S8

### **Mr. Benjamin Rowe, B.A. Hons., FCIP, CRM (Observer)**

Director, Property & Claims Customer  
Experience Services  
Northbridge Financial Corporation  
105 Adelaide St W, Suite 700  
Toronto, ON M5H 1P9